



CSE Conferencing

CSE Conferencing provides a key value-added service for CSE's residential and business customers. CSE Conferencing includes both On-Demand and Meet-Me conferencing capabilities, giving you the greatest conferencing service flexibility.

On-Demand Conferencing

On-Demand conferences, also known as N-way or ad-hoc conferences, are easily initiated during an existing call. Join together anywhere from 3 to N participants onto a single call instantly. Simply push the telephone's conference button or use the flash button to bring in each additional participant. On-Demand Conferencing provides the flexibility for impromptu meetings anytime.

On-Demand Conferencing is even more powerful when used in conjunction with CSE Web Portal. This intuitive graphical interface provides convenient on-screen click-to-conference functionality.

Meet-Me Conferencing

Users love hosting meetings with CSE Meet-Me Conferencing. With this tool, you can easily set up a conference reservation and then manage the conference once the guests have joined without ever having to go through a conference administrator. So what makes Meet-Me Conferencing so special?

First, it's easy to set up a conference any time or anywhere using either the point-and-click CSE Web Portal or the straight-forward telephone IVR. The CSE Web Portal makes it easy to check availability, reserve conference ports, set up recurring conferences, and make edits to reservations. The "Notify" feature makes it easy to invite attendees by email with all the pertinent conference details pre-entered. "Dial-Out" functions let the conference moderator quickly add guests who are late or forget to call in.

You can still take advantage of CSE Meet-Me Conferencing if you don't subscribe to CSE Web Portal. A straight-forward IVR phone interface walks you through conference setup, talks you through each step, reads back the conference details, and even shows the conference codes on the phone display.

During a conference, Meet-Me Conferencing puts the moderator in control using the CSE Web Portal's on-screen conference control window. These moderator functions make it easy for the moderator to identify who is on the call both visually or via an audible roll call and then add, drop or mute attendees. For security, the moderator can lock or unlock the conference to prevent new attendees from joining. For productivity,



CSE Conferencing... a rich, proven conferencing service.

Meet-Me Conference

TEKELEC

Meet-Me Options Help

Subject: Staff Meeting Group ID: 26575
Start Time: 5/24/2005 11:50 PM Length: Dial-In Number: (922) 354-4388
Ports: 3 State: Active

I want to...	Name	Caller ID	State	Joined
All hands down	Andy Johnston	(214) 215-0682	Connected	11:51 PM
Hand down...	Samuel Sloane	(972) 429-0821	Connected	11:50 PM
Mute...	Renee Crow	(214) 215-2286	Connected	11:50 PM

Logged in conference

Meet-Me Conference

TEKELEC

Meet-Me Options Help

Subject: Group ID: 13621
Start Time: 4/6/2005 3:20 PM Length: Dial-In Number: (469) 555-2200
Ports: 3 State: Active

Name	Caller ID	State	Joined
Gail Adriel	(469) 555-2184	Connected	03:26 PM
Ramon Alexander	(469) 555-2102	Connected	03:21 PM
Ghan Dalf	(469) 555-2185	Connected	03:20 PM

Logged in conference 0 of 3 (0%) Joined 3 Ending in 0:49:16

attendees can raise their hands for attention or to register their response to a an in-call vote. If necessary, the moderator can extend the meeting reservation duration or add additional ports to the reservation with the click of a mouse.

A guest version of this conference window enables guests with access to Web Portal to see participant names and "raise a hand" for moderator attention when they're muted. Many of these conference control features are also available through touch-tone commands for those without Web Portal access.

Conferencing Details

This feature-rich conferencing solution includes:

On-Demand conferencing

- Maximum number of participants defined per user
- Touch-tone and Web Portal access

Meet-Me Conferencing

- Maximum number of participants defined per user
- Self-service scheduled conference reservations via CSE Web Portal or telephone IVR
- Recurring and non-recurring conference reservations
- Auto-generated Email Invitation
- Local or Toll-Free Conference Access
- Separate Moderator & Participant Access IDs
- Moderator Conference Functions
 - Dial-Out to Add Participants
 - Play Individual Attendee Name or All Names (Roll Call)
 - Change Attendee Name
 - Drop Individual Attendee or All Attendees
 - Mute/Un-mute Individual Attendee or All Attendees
 - Acknowledge Individual Raised Hand or All Raised Hands
 - Lock/Unlock Conference
 - Increase ports during a conference
 - Extend conference time during a conference

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Productivity Benefits

- Flexibility to join more than just 3 participants
- Reduce travel time and expense
- Enable distributed work groups to collaborate and come to consensus quickly
- Point-and-click ease-of-use
- Email conference notifications reduce no-shows and improve productivity
- Moderator functions enable small interactive meetings as well as large "listen-only" broadcasts

Budgetary Benefits

- No expensive conferencing applications or hardware to purchase
- Hosted solution means no costly trunking for a conference bridge
- No reservation charges or change fees
- Pay only for actual usage
- Eliminates toll-charges and excessive toll-free premiums through local-access and on-net calling
- Self-administration reduces overhead costs

Management Benefits

- Eliminates the need for third-party conferencing service bureaus
- Consolidated billing
- Flexible configurations for smaller or larger conference requirements

User Requirements

- Conference reservation may be made from any touch-tone or IP phone or via any Internet-connected PC for users with CSE Web Portal
- Conference participants may join from any touch-tone phone
- CSE Web Portal service requires a personal computer running Microsoft Windows® XP or 2000 and running Microsoft Internet Explorer® 5.5 or higher for full features or Netscape® 7.0 or higher for basic features



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